



## Ballwin Golf Course Booking Policy

Reservations for golf at the Ballwin Golf Course will now be taken only online through GolfNow. You can only reserve tee times through the GolfNow app or GolfNow link through our website. Regular reservations will no longer be taken over the phone.

Advanced tee times from the day of your search up to 14 days in advance will be available to reserve. Unreserved tee times become available on the day of play as same-day reservations or walk-on times. A credit card will be required to secure tee time however the card will only be charged if the golfer doesn't show up and fails to cancel. Payment is taken in person at the pro shop just prior to tee time.

Walk-Ons: Unreserved tee times are available on a first come, first serve basis or a same day reservation. *Ballwin Golf Course maintains a list of names and will assign tee times when an opening becomes available.*

Preferred Tee Times are tee times that are booked between 15- 90 days in advance. Greens Fees will be paid for at the time of reservation. Preferred Tee Times are only scheduled between April 1 to October 31. Preferred Reservations must be booked through the golf pro.

### Cancellations:

Golfers must cancel 4 business hours (hours vary seasonally, daily) prior to their tee time to avoid the no show fee for regular reservations. Preferred Reservation cancellations must be made 24 hours in advance otherwise their fee becomes nonrefundable.

### What is a "No Show"?

A "No Show" is when a tee time reservation is made at the golf course and one or all of these golfers fail to show up for their reserved tee time.

Ballwin Golf Course relies on revenue generated from tee times. Maximizing revenue from tee time inventory allows the City to keep green fees affordable. We understand that life happens and there are at times unforeseen events therefore we have implemented a very generous

cancellation policy. While we prefer as much time as possible such as 24 hours in advance, you may contact the Golf Course up to 4 business hours prior to your scheduled tee time to cancel.

### **No Show Fees Policy**

No show fees will be assessed when a golfer fails to honor a reservation made in their name through the reservation system. A no-show is any individual, group or portion of the group who fails to show or arrive for their reserved tee time. To cancel, call the golf shop 636-227-1750 at least 4 business hours prior to your scheduled tee time. Operating hours can be found at [www.ballwin.mo.us](http://www.ballwin.mo.us) as these change seasonally.